



## Abt Electronics, Inc. Extended Furniture Warranty Terms & Conditions

### 1. DEFINITIONS

Abt Electronics, Inc. ("Abt") shall mean the Provider of this Protection Plan, located at 1200 N. Milwaukee Ave., Glenview, IL 60025 with the telephone number: 1.847.544.2261. "You" or "Your" shall mean the individual or entity who purchased this Protection Plan. The following terms are used in the final sales receipt:

Protection Plan Price: The price You paid for this Protection Plan.

Coverage Start Date: The date You take possession of the Covered Product is the date when coverage starts under this Protection Plan.

Coverage Term: This is for five (5) years of coverage You receive under this Protection Plan, starting on the Coverage Start Date.

Covered Product: The product or type of product covered by this Protection Plan.

Coverage Amount: The purchase price of the Covered Product.

Deductible: The applicable deductible.

### 2. COVERAGES AND TERMS:

- This Protection Plan is inclusive of any manufacturer's warranty that may exist during the Coverage Term. It does not replace the manufacturer's warranty.
- No Deductible.
- Coverage is 100% parts and labor up to the full purchase price.
- Power surge protection is included for furniture with electronic components.
- For furniture which is sold as a set or in multiple pieces, coverage will be itemized and repair, replacement, or reimbursement will occur on the damaged or defective piece and not the set or item as a whole.

### 3. WHAT IS NOT COVERED:

- Maintenance, repair, or replacement necessitated by loss or damage resulting from misuse, operator neglect, theft, or loss; except for furniture advertised or specifically sold for outdoor purposes, this warranty does not cover exposure to weather conditions; improper electrical/power supply, improper installation or assembly by someone other than Abt, insect infestation; battery leakage; act of nature (any accident caused or produced by any physical cause which cannot be foreseen or prevented, such as storms, perils of the sea, tornadoes, hurricanes, floods, and earthquakes) or any other peril originating from outside the product.
- Any equipment intended for heavy commercial or industrial use.
- Intentional damage.
- Normal signs of aging, such as fading, loose threads, softening of cushions, stretching of fabric and leather, pilling, moderate warping and loosening of frames, loss of original wood finish, sheen, or development of leather patina; or buildup of stains, soil or damage that accumulates over time.
- Defects which arise from incorrect or inadequate or improper maintenance, cleaning, or care.
- Damage due to usage of chemical treatments or protective coating.
- Odors remaining after visible stains are cleaned.

- Stains or damages to furniture that occurred prior to delivery, including pre-existing stains or damage to floor samples or furniture bought "as-is".
- Scratches, dents, or dings due to normal, everyday use.

### 4. WHAT TO DO IF A COVERED PRODUCT REQUIRES SERVICE:

Call Abt at 1.847.544.2261 Monday through Friday, 9am – 9pm CST, Saturday, 9am – 7:30pm CST, or Sunday, 10:30am – 6:15pm CST.

### 5. HOW ABT WILL SERVICE YOUR COVERED PRODUCT:

Depending on the Covered Product and failure circumstances, Abt will, at its own election, either:

- A. Repair Your Covered Product, or
- B. Provide a cash settlement or a gift card reflecting the replacement cost of a new product of equal features and functionality up to the Coverage Amount, or
- C. Provide a new or refurbished product of equal features and functionality.

### 6. LIMIT OF LIABILITY:

The total amount that Abt will pay for repairs or replacement made in connection with all claims that You make pursuant to this Protection Plan shall not exceed the Coverage Amount of the Covered Product. In the event that Abt makes payments for repairs or replacements which in the aggregate are equal to the Coverage Amount, or provide cash settlement reflecting the replacement cost of a new item of equal features and functionality, Abt will have no further obligations under this Protection Plan.

ABT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST TIME, OR LOST DATA RESULTING FROM THE FAILURE OF ANY COVERED PRODUCT OR EQUIPMENT OR FROM DELAYS IN SERVICE OR THE INABILITY TO RENDER SERVICE. SUCH LIABILITY SHALL BE LIMITED TO A MAXIMUM OF \$10,000.

### 7. TRANSFER OF PROTECTION PLAN:

This Protection Plan is non-transferable to any subsequent owner of the Covered Product subject to the terms and conditions of this Protection Plan.

### 8. CANCELLATION:

Either party may cancel this Protection Plan for any reason at any time. If the Protection Plan is canceled within the first thirty (30) days after purchase, You will receive a full refund. If You cancel after the first thirty (30) days from the purchase date of this Protection Plan, You will receive a pro-rated refund based on the time remaining on Your Protection Plan. Past claims may be deducted from the refund and no refund shall be issued if you have already met or been paid the Coverage Amount.